

16 September 2020



Eckoh plc

("Eckoh", or "the Company", or "the Group")

Annual General Meeting Statement

Dividend Declaration

Eckoh plc (AIM: ECK), the global provider of secure payment products and customer contact solutions, is holding its Annual General Meeting at 11.00 a.m. today.

Following changes to company law introduced under the Corporate Insolvency and Governance Act 2020 on 26 June 2020, and as a result of the UK Government 'stay alert measures' and related guidance on social distancing and public gatherings, the Directors have decided that the AGM will be held on a closed basis which Shareholders will not be able to attend in person. A very limited number of persons from the Company will be present to conduct the meeting such that relevant legal requirements can be met. In addition, the Company will provide a video conference call link to enable Shareholders to follow proceedings.

At the time of the announcement of the Company's preliminary results on 16 June 2020, for the period ended 31 March 2020, the Board indicated it did not intend to propose a year-end dividend, but that this decision would be kept under consideration if conditions stabilised.

Given the continued resilience of the business combined with its high levels of repeat and recurring revenues, and with a further three months of trading behind it, the Board is pleased to announce that the Board has approved the payment of a special dividend of 0.61p per ordinary share. The dividend will be paid on 23 October 2020 to shareholders on the Register as of 25 September 2020. As this is a special dividend in lieu of the final dividend from the financial year ending 31 March 2020, it does not require approval at today's Annual General Meeting.

The Board will continue to keep its dividend policy under close review whilst the current macro-economic and COVID-19 uncertainty remains.

The Group's financial position remains strong with net cash of £12.2 million at the end of August. Management remain confident of further progress in the second half of the year.

-ENDS-

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About Eckoh plc

Eckoh is a global provider of secure payment products and customer contact solutions, supporting an international client base from its offices in the UK and US.

Our secure payments products help our clients take payments securely from their customers through multiple channels. The products, which include the patented CallGuard, can be hosted in the Cloud or deployed on the client's site and remove sensitive personal and payment data from contact centres and IT environments. They offer merchants a simple and effective way to reduce the risk of fraud, secure sensitive data and become compliant with the Payment Card Industry Data Security Standards ("PCI DSS") and wider data security regulations. Eckoh has been a PCI DSS Level One Accredited Service Provider since 2010, securing over \$2bn in payments annually.

Eckoh's customer contact solutions enable enquiries and transactions to be performed on whatever device the customer chooses, allowing organisations to increase efficiency, lower operational costs and provide a true Omnichannel experience. We also assist organisations in transforming the way that they engage with their customers by providing support and transition services as they implement our innovative customer contact solutions.

Our large portfolio of clients come from a broad range of vertical markets and includes government departments, telecoms providers, retailers, utility providers and financial services organisations.

For more information go to www.eckoh.com or email Media ResponseUK@eckoh.com