30 November 2017

Eckoh plc ("Eckoh", "the Group", or the "Company")

Directorate Change

The Board of Directors are pleased to announce that David Coghlan has joined Eckoh plc today as a Non-Executive Director.

David Coghlan is currently Chairman of Synectics plc, an AIM-quoted provider of high-end electronic security systems, and a Non-Executive Director, and Chairman of the audit committee, of SCISYS plc, a software company also quoted on AIM. He is also Chairman of Quadrant Group Limited, a leading independent supplier of aviation simulation and training, with subsidiaries in the UK and USA. He has extensive experience with technology companies in the business-to-business field. David was previously a partner at Bain & Company, a leading strategy consulting firm.

Nik Philpot, Chief Executive Officer of Eckoh commented:

"We are delighted to welcome David to the Eckoh Board. He is an excellent fit for us and we look forward to the experience and insight he will bring, particularly from his roles in technology businesses in both the UK and US. The Board looks forward to working with David as we embark on the next stage of the Group's growth and development."

Pursuant to Rule 17 and Schedule Two Paragraph (g) of the AIM Rules for Companies the following is disclosed in relation to David Coghlan:

David John Coghlan (age 63) holds or has held the following directorships and/or partnerships in the last 5 years:

Current Synectics plc SCISYS plc Quadrant Group Limited ImpulseLogic Limited Micro NAV (Holdings) Limited Quadrant Systems Limited Micro NAV Limited Quest Flight Training Limited Micro NAV (Software) Limited Past (within the past five years) Phoenix Vehicle Hire Limited Fotovalue Limited

David Coghlan was appointed a director of Bentley Trustees Limited, previously Bentley Group Limited, on 15 July 1996. On 30 July 1996 an initial meeting of creditors was called resulting with the company completing a Corporate Voluntary Agreement on 17 March 1997.

Phoenix Vehicle Hire Limited, a company of which David Coghlan was a director, was placed into administration on 7 May 2014 and then underwent a creditors' voluntary liquidation on 17 October 2014, prior to being dissolved on 19 October 2016.

For further enquiries, please contact:

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About Eckoh plc

Eckoh is a global provider of secure payment products and customer contact solutions, supporting an international client base from its offices in the UK, US and Australia.

Our secure payments products, which can be hosted in the cloud or deployed on the client's site, removes sensitive personal and payment data from contact centres and IT environments. The products offer merchants a simple and effective way to reduce the risk of fraud, secure sensitive data and become compliant with the Payment Card Industry Data Security Standards ("PCI DSS") as well as wider data security regulations. Eckoh has been a PCI DSS Level One accredited Service Provider since 2010.

Eckoh's customer contact solutions enable enquiries to be answered through multiple channels, allowing organisations to increase efficiency, lower operational costs and provide a true omnichannel experience to their customers. We also assist organisations to transform the way that they engage with their customers by providing support and transition services as they implement our innovative customer contact solutions.

Our large portfolio of clients come from a broad range of vertical markets and includes government departments, telecoms providers, retailers, utility providers and financial services organisations.